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Office of the Electricity Ombudsman
(A Statutory Body of Govt. of NCT of Delhi under the Electricity Act, 2003)
B-53, Paschimi Marg, Vasant Vihar, New Delhi – 110 057
(Phone No.: 32506011, Fax No.26141205)

Appeal No. F. ELECT/Ombudsman/2013/574

Appeal against the Order dated 07.05.2013 passed by CGRF-BYPL in Complaint No.43/02/13.

In the matter of:

Shri Bhopal Singh Jain - Appellant

Versus

M/s BSES Yamuna Power Ltd. - Respondent

Present:-

Appellant: Shri Bhopal Singh Jain present in person

Respondent: Shri R. S. Bisht, Nodal Officer, attended on behalf of the BYPL

Date of Hearing: 13.08.2013

Date of Order : 14.08.2013

ORDER NO. OMBUDSMAN/2013/574

This is a case filed by Shri Bhopal Singh Jain on behalf of his wife Smt. Madhu Jain (registered consumer), R/o H.No.2555, 2nd Floor, Gali Satghara, Dharampura Delhi, 110006, against the CGRF-BYPL Order dated 07.05.2013 in complaint No. 43/02/13, requesting to impose penalty against the BYPL for discrepancy in service.

Hearing was held on 13.08.2013. The Discom does not produce the original actual cheque and documents as sought in writing. This is not acceptable & the Ombudsman's displeasure may be brought to the notice of the CEO concerned.

However, it is seen the issues relate to the area of the Banking Ombudsman. The Appeal asks for compensation on issues which really concern banking matters. The Discom has already implemented the CGRF's order and there is no further issue remaining under the Electricity Act, 2003 & Regulations, thereunder.

The Appeal is dismissed as not maintainable.


(PRADEEP SINGH)
OMBUDSMAN

14/8 August, 2013

